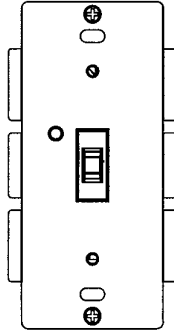


USER MANUAL

ZOOZ™
bright ideas

ON/OFF TOGGLE SWITCH

ZEN23 VER. 3.0



www.getzooz.com
ask@getzooz.com

FEATURES

- Manual or Z-Wave on/off control with instant status updates
- **Direct 3-Way:** works with regular on/off switches in a 3-way (neutral wire required)
- Remembers and restores on/off status after power failure
- Classic toggle design
- Built-in Z-Wave Plus signal repeater to extend network range
- Works with LED, CFL, and incandescent bulbs
- Can be used in rules and scenes with other Z-Wave devices for advanced home automation
- Supported by most Z-Wave hubs

SPECIFICATIONS

- Model Number: ZEN23 VER. 3.0
- Z-Wave Signal Frequency: 908.42 MHz
- Power: 120 VAC, 60 Hz
- **Maximum Load:** 960W Incandescent, 1800W (15A) Resistive
- Range: Up to 100 feet line of sight
- Operating Temperature: 32-104° F (0-40° C)
- Installation and Use: Indoor only

⚠ CAUTION

This is an electrical device - please use caution when installing and operating the on/off switch. Remote control of appliances may result in unintentional or automated activation of power.

Do not use this Z-Wave device to control electric heaters or other appliances which produce the risk of fire, burns, or electrical shock when

USER MANUAL

To reduce risk of overheating and possible damage to other equipment, do not install this unit to control a receptacle; a motor-operated appliance; a fluorescent lighting fixture; or a transformer-supplied fixture.

⚡ BEFORE YOU INSTALL

This switch is intended for installation in accordance with the National Electric Code and local regulations. It is recommended that a licensed electrician perform this installation.

WIRING: READ IT!

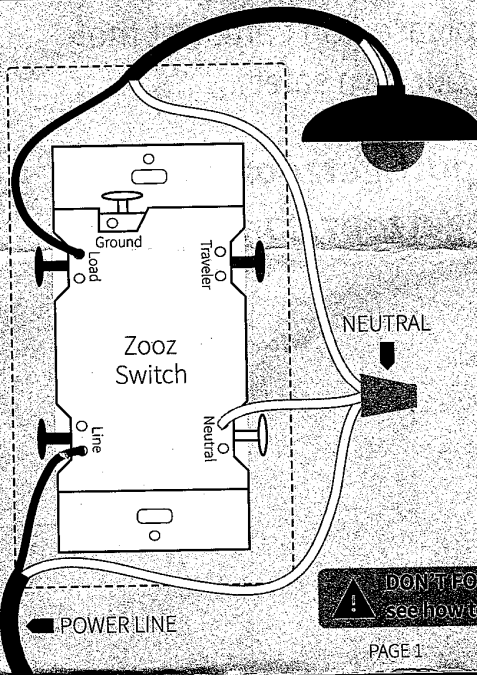
- 1. CHECK THE LOAD:** lights only (150W for LED's, 600W for incandescent), DON'T CONNECT THIS SWITCH TO FANS OR TUBE LIGHTS.
- 2. POWER OFF:** turn the circuit power off in the breaker panel before you start. If installing in a multi-switch box with multiple circuits, turn power off at all of the circuits.
- 3. CHECK THE WIRES:** mark load (most often black), line (most often black), neutral (most often white), and ground (most often bare). **14AWG wires only! Don't rely exclusively on your multimeter to identify the wires!**

Not sure what you're seeing?
We'll help: support.getzooz.com

- 4. REMOVE THE OLD SWITCH:** disconnect the wires and label them.
- 5. CONNECT THE Z-WAVE SWITCH:** follow all installation steps carefully. Wire the switch EXACTLY like shown in the diagram.

ZEN23 WIRING DIAGRAM FOR SINGLE POLE INSTALLATION

SEE BACK PAGE FOR 3-WAY & 4-WAY DIAGRAMS AND INSTRUCTIONS ➤



- 1** Insert the ground (bare) wire into the **Ground** terminal (not shown in the diagram)
- 2** Insert the line wire to **Line** terminal and load wire to **Load** terminal. **Load and line CAN'T be swapped so make sure you identified them correctly!**
- 3** Run the white jumper (included in the box) from the bundle of white wires to the **Neutral** terminal

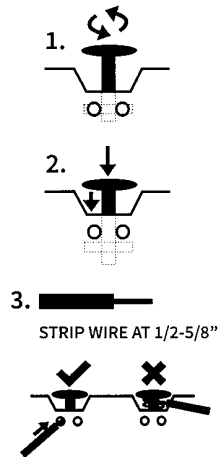
⚠ DON'T FORCE THE SCREWS. Look up to see how to install the wires correctly.

ÿ Mar
ÿ Dire
wire
ÿ Rem
ÿ Clas
ÿ Buil
ÿ Wor
ÿ Can
adv.
ÿ Sup

ÿ Moc
ÿ Z-W
ÿ Pow
ÿ Max
ÿ Ran
ÿ Ope
ÿ Inst.


⚠ This is
opera
unite
Do no
applia

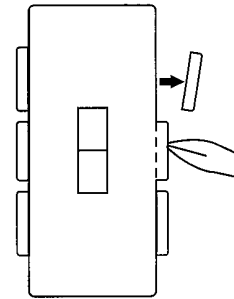
HOW TO INSTALL THE WIRES



- 1. UNSCREW:** carefully turn the screw counter clockwise to make space for the wire. DO NOT unscrew completely.
- 2. PRESS DOWN:** once it's loose, press the screw down with your finger so it catches the thread.
- 3. INSERT WIRE:** make sure the wire is perfectly straight, then insert it into the terminal while holding the screw down. DO NOT wrap wires around the terminal screws!
- 4. TIGHTEN:** turn the screw clockwise to tighten the wire. DO NOT OVERTIGHTEN!

COMPLETE INSTALLATION

Secure your Z-Wave switch in the box with mounting screws, handling the wires with care. For **multi-gang-box installations**, you may need to break the side tabs off with pliers to fit the switch next to the neighboring switches.  **Install the wall plate using the included short screws** and restore power to the circuit.



TEST THE SWITCH

Toggle the switch up for ON and toggle it down for OFF.

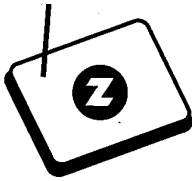
If the test fails, please check that:

- power is fully restored to the circuit
- wiring matches the instructions **exactly** (don't follow color code blindly but rather identify all connections using appropriate tools if needed)
- the type of load is approved and within the specs of this switch

⚠ WARNING

- This product should be installed indoors upon completion of any building renovations.
- Prior to installation, the device should be stored in a dry, dust-and-mold-proof place.
- Do not install the switch in a place with direct sun exposure, high temperature, or humidity.
- Keep away from chemicals, water, and dust.
- Ensure the device is never close to any heat source or open flame to prevent fire.
- Ensure the device is connected to an electric power source that does not exceed the maximum load power.
- No part of the device may be replaced or repaired by the user.

Z-WAVE CONTROL

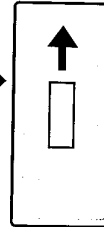


Initiate inclusion (pairing) in the app (or web interface). Not sure how? Get step-by-step instructions for adding the switch to **SmartThings, Vera, Wink** and other hubs here: www.support.getzooz.com

2. Finalize inclusion at the switch.

A new on/off switch will show up on your hub's device list.

TOGGLE UP 3 TIMES VERY QUICKLY



NEED SOME HELP? ask@getzooz.com

TROUBLESHOOTING

The switch won't add to your system? Try this:

1. Initiate **EXCLUSION** and toggle the switch down 3 times quickly.
2. Toggle the switch **up 6-7 times** very quickly when adding it.
3. Bring the gateway controller (hub) **closer** to the switch, it may be out of range.
4. Get troubleshooting tips for your hub at www.support.getzooz.com

EXCLUSION (REMOVING / UNPAIRING DEVICE)

1. Bring your Z-Wave gateway (hub) close to the switch if possible
2. Put the Z-Wave hub into **exclusion mode** (not sure how to do that? ask@getzooz.com)
3. Toggle the switch **down 3 times** quickly.
4. Your hub will confirm exclusion and the device will disappear from your controller's device list

FACTORY RESET

If your primary controller is missing or inoperable, you may need to reset the device to factory settings. To complete the reset process manually, **toggle-toggle-toggle'n'hold down** for at least 10 seconds.

NOTE: All previously recorded activity and custom settings will be erased from the device's memory.



This product can be included and operated in any Z-Wave network with other Z-Wave certified devices from other manufacturers and/or other applications. All non-battery operated nodes within the network will act as repeaters regardless of vendor to increase reliability of the network.

This is a UL certified device. UL, just like ETL, is a Nationally Recognized Testing Laboratory. The UL mark is proof of product compliance with North American safety standards.

ADVANCED SETTINGS

Please refer to your controller's user guide for advanced programming instructions as they are a little different for every software.

Not sure where to start? Go to www.support.getzooz.com for detailed instructions on how to change the settings on SmartThings, Vera, and more. Or just email us: ask@getzooz.com

ASSOCIATION

This on/off switch supports Group 1 with up to 1 devices for lifeline communication and Group 2 with up to 5 devices. This device will send BASIC REPORT to Group 1 and BASIC SET to group 2 when operated manually.

CUSTOMIZE YOUR SWITCH

Toggle Control

Parameter 1: Choose if you want the to turn the light on by clicking the toggle up or down

Values: 0 – Toggle up turns the light on, toggle down turns the light off (default);

1 – Toggle up turns the light off, toggle down turns the light on; 2 – Toggling either direction will turn the light on or off depending on the status.

Size: 1 byte dec.

Auto Turn-Off Timer

Parameter 3: Use this parameter to enable or disable the auto turn-off timer

Values: 0 – timer disabled (default); 1 – timer enabled.

Size: 1 byte dec.

Parameter 4: Use this parameter to set the time after which you want the switch to automatically turn off once it has been turned on. The number entered as value corresponds to the number of minutes.

Values: 1 – 65535 (minutes). 60 – default.

Size: 4 byte dec.

Auto Turn-On Timer

Parameter 5: Use this parameter to enable or disable the auto turn-on timer

Values: 0 – timer disabled (default); 1 – timer enabled.

Size: 1 byte dec.

Parameter 6: Use this parameter to set the time after which you want the switch to automatically turn on once it has been turned off. The number entered as value corresponds to the number of minutes.

Values: 1 – 65535 (minutes). Default set to 60.

Size: 4 byte dec.

On Off Status After Power Failure

Parameter 8: Set the on off status for the switch after power failure.

Values: 0 – forced to OFF (regardless of state prior to power outage); 1 – forced to ON (regardless of state prior to power outage); 2 – remembers and restores on/off status after power failure (default)

Size: 1 byte dec.

SCENE CONTROL

You can trigger 2 scenes or control 2 independent Z-Wave devices in your network

using this switch. Just enable the setting in Parameter 9.

2 x TOGGLE UP: Trigger Scene 1

2 x TOGGLE DOWN: Trigger Scene 2

Enable/Disable Scene Control

Parameter 9: Enable or disable scene control functionality for quick 2-tap.

Values: 0 – scene control disabled (default). 1 – scene control enabled.

Size: 1 byte dec.

This device requires the following **command classes** to be supported and recognized by your Z-Wave controller:

COMMAND_CLASS_ZWAVEPLUS_INFO,
COMMAND_CLASS_SWITCH_BINARY,
COMMAND_CLASS_ASSOCIATION,
COMMAND_CLASS_MULTI_CHANNEL_ASSOCIATION,
COMMAND_CLASS_ASSOCIATION_GRP_INFO,
COMMAND_CLASS_TRANSPORT_SERVICE,
COMMAND_CLASS_VERSION,
COMMAND_CLASS_MANUFACTURER_SPECIFIC,
COMMAND_CLASS_DEVICE_RESET_LOCALLY,
COMMAND_CLASS_POWERLEVEL,
COMMAND_CLASS_CONFIGURATION,
COMMAND_CLASS_CENTRAL_SCENE,
COMMAND_CLASS_SUPERVISION,
COMMAND_CLASS_SECURITY_2,
COMMAND_CLASS_FIRMWARE_UPDATE_MD

WARRANTY

This product is covered under a 12-month limited warranty. To read the full warranty policy or file a warranty claim, please go to

www.getzooz.com/warranty

IN NO EVENT SHALL ZOOZ OR ITS SUBSIDIARIES AND AFFILIATES BE LIABLE FOR ANY INDIRECT, INCIDENTAL, PUNITIVE, SPECIAL, OR CONSEQUENTIAL DAMAGES, OR DAMAGES FOR LOSS OF PROFITS, REVENUE, OR USE INCURRED BY CUSTOMER OR ANY THIRD PARTY, WHETHER IN AN ACTION IN CONTRACT, OR OTHERWISE EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. ZOOZ'S LIABILITY AND CUSTOMER'S EXCLUSIVE REMEDY FOR ANY CAUSE OF ACTION ARISING IN CONNECTION WITH THIS AGREEMENT OR THE SALE OR USE OF THE PRODUCTS, WHETHER BASED ON NEGLIGENCE, STRICT LIABILITY, BREACH OF WARRANTY, BREACH OF AGREEMENT, OR EQUITABLE PRINCIPLES, IS EXPRESSLY LIMITED TO, AT ZOOZ'S OPTION, REPLACEMENT OF, OR REPAYMENT OF THE PURCHASE PRICE FOR THAT PORTION OF PRODUCTS WITH RESPECT TO WHICH DAMAGES ARE CLAIMED. ALL CLAIMS OF ANY KIND ARISING IN CONNECTION WITH THIS AGREEMENT OR THE SALE OR USE OF PRODUCTS SHALL BE DEEMED WAIVED UNLESS MADE IN WRITING WITHIN THIRTY (30) DAYS FROM ZOOZ'S DELIVERY, OR THE DATE FIXED FOR DELIVERY IN THE EVENT OF NONDELIVERY.

FCC NOTE

THE MANUFACTURER IS NOT RESPONSIBLE FOR ANY RADIO OR TV INTERFERENCE CAUSED BY UNAUTHORIZED MODIFICATIONS TO THIS EQUIPMENT. SUCH MODIFICATIONS COULD VOID THE USER'S AUTHORITY TO OPERATE THE EQUIPMENT. STORE INDOORS WHEN NOT IN USE. SUITABLE FOR DRY LOCATIONS ONLY. DO NOT IMMERSE IN WATER. NOT FOR USE WHERE DIRECTLY EXPOSED TO WATER. This device complies with Part 15 of the FCC Rules.

Operation is subject to the following conditions:

1. This device may not cause harmful interference,
2. This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used according to instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in any given installation.

If this equipment causes harmful interference to radio or television reception, the user may try to correct the interference by taking one or more of the following measures:

- Reorient or relocate receiving antenna
- Increase the separation between equipment and receiver
- Connect equipment into a separate outlet or circuit from receiver
- Consult the dealer or an experienced radio/TV technician for additional assistance

All brand names displayed are trademarks of their respective holders.

© Zooz 2019